

Dundee City Council Annual Assurance Statement 2019/2020

To comply with the Scottish Housing Regulator's Framework for the Regulation of Social Housing in Scotland, Dundee City Council confirms that the Council has met all of its legal obligations associated with housing and homelessness services, equality and human rights, and tenant/resident safety with regard to:

- The relevant regulatory requirements set out in Chapter 3 of the Regulatory Framework
- All relevant standards and outcomes in the Scottish Social Housing Charter
- All relevant legislative duties

However, Dundee City Council did breach the Homeless Persons (Unsuitable Accommodation) Order (2014) on 3 occasions during 2019/20.

This statement requires the Council to notify the Scottish Housing Regulator of any tenant and resident safety matters which have been reported to, or are being investigated by the Health and Safety Executive, or reports from regulatory or statutory authorities, or insurance providers, relating to safety concerns. There are no reports or investigations ongoing concerning Dundee City Council's Housing Service.

The Scottish Housing Regulator identified two areas in its Engagement Plan for Dundee 2019/20 where they required further information and assurance. These were in Homelessness and Gas Safety. The Council has made good progress as a pathfinder Housing First Model for homelessness and the Council agreed a Rapid Rehousing Transition Plan in 2019.

The Council was already working towards the required level of compliance highlighted in the Engagement Plan for Gas Safety in its properties and for 2019/20 is able to report 100% compliance.

The Covid lockdown happened at the end of the 2019/20 reporting period and the Council made plans for delivery of priority services whilst ensuring the safety of tenants and staff. This included, for example, reviewing procedures for gas safety, emergency repairs and homeless services. Subsequently we have developed a recovery plan to ensure that services return to normal as far as is possible

I confirm that the Council has sufficient assurance and scrutiny processes in place to support this statement.

Signed,

on behalf of Dundee City Council, at Committee date

Councillor Anne Rendall
Convenor, Neighbourhood Services Committee
Dundee City Council